HR State of Washington

DEPARTMENT OF PERSONNEL
Organizational & Employee Development Services

Featured Courses – December 2009

More OEDS Training Programs:

- Interpersonal Communication
- Written Communication
- Presentations, Design, and Delivery
- Leadership Development
- Human Resource Training
- Investigator Training
- Computer Training
- Project Management
- Risk Management
- Professional Development
- HRMS Training
- Government Efficiency
- eLearning Courses

Registration Information:

Website:
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traininginfo@dop.wa.gov

Phone: 360-664-1921

Reasonable Accommodation:
360-664-1921

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PROJECT MANAGEMENT TRAINING

New Agile & Lean for the IT Office (01-14-P028)
This workshop is an introduction to the concepts behind Agile & Lean and how they are different from other business process improvement techniques. You will learn how they are applied within the IT office to balance the four dimensions of office performance: people, process, technology and time.
Learn more about this course…

Business Analysis for the IT Professional (01-04-T631)
This course provides you with proactive introductory coverage of the knowledge and skills essential to business analysts today and in the foreseeable future. The business analyst role has evolved from that of a business procedures analyst to that of a business liaison between the non-technical user community and the technical solution providers.
Learn more about this course…

Certified Associate in Project Management (CAPM) Preparation (01-14-P026)
The CAPM recognizes individuals with a demonstrated understanding of the fundamental knowledge, processes, and terminology as defined in A Guide to the Project Management Body of Knowledge (PMBOK® Guide), the standard of project management's good practices.
Learn more about this course…

Project Procurement Management (01-14-P025)
This course focuses on Project Procurement Management, which is a key issue for projects regardless of their size or complexity. You as a Project Manager contract for resources of all types, from human resources to materials and buildings.
Learn more about this course…

Software Inspections & Peer Reviews (01-04-T090)
Effective peer reviews are essential if software development organizations are to reduce their cost of producing software. Formal inspections of requirements specifications, designs, source code, and other work products are a proven means for finding errors and improving the quality of software products.
Learn more about this course…

New Where's the Waste? Lean IT -1/2 Day (01-14-P029)
It is estimated that 80% of all activities performed in the workplace are wastes that reduce customer value. This class will show you how to identify and reduce the seven categories of wastes: defects, underutilization, transportation, waiting, variation, work-in-process, and overproduction.
Learn more about this course…